QuickBooks Mac Direct Connect

Deactivate online banking connection for accounts connected to financial institution that is requesting this change.

  a. Choose **Lists** > **Chart of Accounts**.

  b. Click the first account you would like to deactivate and choose **Edit > Edit Account**.

  c. Choose **Online Settings** in the Edit Account window.

  d. In the Online Account Information window, choose **Not Enabled** from the **Download Transactions** list and click **Save**.

  e. Click **OK** for any alerts or messages that may appear with the deactivation.

  f. Repeat steps for any additional accounts that apply.

2. Reconnect online banking connection for accounts that apply.

  a. Choose **Banking > Online Banking Setup**.

  b. Type your institution's name in the search field, then click **Next** and follow the instructions in the setup screen

  c. Select **Yes, my account has been activated for QuickBooks Online Services** in the Online Banking Assistant window. Click **Next**.

  d. Enter your Direct Connect credentials. Direct Connect might require credentials that do not match your online banking credentials. Contact your financial institution if your login information does not work.

  e. For each account you wish to download into QuickBooks, click **Select** and **Account** to connect to your existing account's registers.

  f. Click **Next**, and then click **Done**.

  g. Repeat this step for each account that you have connected to this institution.